To amend title XVIII of the Social Security Act to establish requirements with respect to the use of prior authorization under Medicare Advantage plans, and for other purposes.
A BILL

To amend title XVIII of the Social Security Act to establish requirements with respect to the use of prior authorization under Medicare Advantage plans, and for other purposes.

Be it enacted by the Senate and House of Representatives of the United States of America in Congress assembled,

SECTION 1. SHORT TITLE.

This Act may be cited as the “Improving Seniors’ Timely Access to Care Act of 2021”.

SEC. 2. ESTABLISHING REQUIREMENTS WITH RESPECT TO THE USE OF PRIOR AUTHORIZATION UNDER MEDICARE ADVANTAGE PLANS.

(a) IN GENERAL.—Section 1852 of the Social Security Act (42 U.S.C. 1395w–22) is amended by adding at the end the following new subsection:

“(o) PRIOR AUTHORIZATION REQUIREMENTS.—

“(1) IN GENERAL.—Beginning with the second plan year beginning after the date of the enactment of this subsection, in the case of a Medicare Advantage plan that imposes any prior authorization requirement with respect to any applicable item or service (other than a covered part D drug) during a plan year, such plan shall—

“(A) establish the electronic prior authorization program described in paragraph (2) and
issue real-time decisions with respect to prior
authorization requests for items and services
identified by the Secretary under subparagraph
(C)(ii) of such paragraph;

“(B) meet the transparency requirements
specified in paragraph (3); and

“(C) meet the beneficiary protection stand-
ards specified pursuant to paragraph (4).

“(2) ELECTRONIC PRIOR AUTHORIZATION PRO-
GRAM.—

“(A) IN GENERAL.—For purposes of para-
graph (1)(A), the electronic prior authorization
program described in this paragraph is a pro-
gram that provides for the secure electronic
transmission of—

“(i) a prior authorization request
from a health care professional to a Medi-
care Advantage plan with respect to an ap-
licable item or service to be furnished to
an individual, including such clinical infor-
mation necessary to evidence medical ne-
cessity; and

“(ii) a response, in accordance with
this paragraph, from such plan to such
professional.
“(B) ELECTRONIC TRANSMISSION.—

“(i) EXCLUSIONS.—For purposes of this paragraph, a facsimile, a proprietary payer portal that does not meet standards specified by the Secretary, or an electronic form shall not be treated as an electronic transmission described in subparagraph (A).

“(ii) STANDARDS.—

“(I) IN GENERAL.—In order to ensure appropriate clinical outcome for individuals, for purposes of this paragraph, an electronic transmission described in subparagraph (A) shall comply with technical standards adopted by the Secretary in consultation with standard-setting organizations determined appropriate by the Secretary, health care professionals, Medicare Advantage organizations, and health information technology software vendors. In adopting such standards with respect to which an electronic transmission described in subparagraph (A) shall comply, the
Secretary shall ensure that such transmissions support attachments containing applicable clinical information and shall prioritize the adoption of standards that support integration with interoperable health information technology certified under a program of voluntary certification kept or recognized by the National Coordinator for Health Information Technology consistent with section 3001(c)(5) of the Public Health Service Act.

“(II) TRANSACTION STANDARD.—The Secretary shall include in the standards adopted under subclause (I) a standard with respect to the transmission of attachments described in such subclause, and data elements and operating rules for such transmission, consistent with health care industry standards.

“(C) REAL-TIME DECISIONS.—

“(i) IN GENERAL.—The program described in subparagraph (A) shall provide for real-time decisions (as defined by the
Secretary in accordance with clause (iv))

by a Medicare Advantage plan with respect
to prior authorization requests for applicable items and services identified by the Secretary pursuant to clause (ii) for a plan year if such requests contain all documentation described in paragraph (3)(A)(ii)(II) required by such plan.

“(ii) IDENTIFICATION OF REQUESTS.—For purposes of clause (i) and with respect to a period of 2 plan years, the Secretary shall identify, not later than the date on which the initial announcement described in section 1853(b)(1)(B)(i) for the first plan year of such period is required to be announced, applicable items and services for which prior authorization requests are routinely approved, and shall update the identification of such items and services for each subsequent period of 2 plan years.

“(iii) DATA COLLECTION AND CONSULTATION WITH RELEVANT ELIGIBLE PROFESSIONAL ORGANIZATIONS AND RELEVANT STAKEHOLDERS.—The Secretary
shall use the information described in paragraph (3)(A) (if available) and shall issue a request for information from Medicare Advantage plans, providers, suppliers, beneficiary advocacy organizations, consumer organizations, and other stakeholders for purposes of identifying requests for a period under clause (ii).

“(iv) Definition of real-time decision.—

“(I) In general.—In establishing the definition of a real-time decision for purposes of clause (i), the Secretary shall take into account current medical practice, technology, health care industry standards, and other relevant information and factors to ensure the accurate and timely furnishing of items and services to individuals.

“(II) Update.—The Secretary shall update, not less often than once every 2 years, the definition of a real-time decision for purposes of clause (i), taking into account changes in
medical practice, changes in technology, changes in health care industry standards, and other relevant information, such as the information submitted by Medicare Advantage plans under paragraph (3)(A)(i), and factors to ensure the accurate and timely furnishing of items and services to individuals.

“(v) IMPLEMENTATION.—The Secretary shall use notice and comment rulemaking, which may include use of the annual call letter process under this part, for each of the following:

“(I) Establishing the definition of a ‘real-time decision’ for purposes of clause (i).

“(II) Updating such definition pursuant to clause (iv)(II).

“(III) Identifying applicable items or services pursuant to clause (ii) for the initial period of 2 plan years as described in such clause.

“(IV) Updating the identification of such items and services for each
subsequent period of 2 plan years as
described in such clause.

“(3) TRANSPARENCY REQUIREMENTS.—

“(A) IN GENERAL.—For purposes of para-
graph (1)(B), the transparency requirements
specified in this paragraph are, with respect to
a Medicare Advantage plan, the following:

“(i) The plan, annually and in a man-
ner specified by the Secretary, shall submit
to the Secretary the following information:

“(I) A list of all applicable items
and services that are described in sub-
section (a)(1)(B) that are subject to a
prior authorization requirement under
the plan.

“(II) The percentage of prior au-
 thorization requests approved during
the previous plan year by the plan in
an initial determination with respect
to each such item and service.

“(III) The percentage of such re-
 quests that were initially denied and
that were subsequently appealed in
any manner, and the percentage of
such appealed requests that were
overturned, with respect to each such item and service, broken down by each stage of appeal (including judicial review). The plan may include information regarding the number of initial denials due to request submissions that did not meet clinical evidence standards.

“(IV) The percentage of such requests that were denied and the percentage of the total number of denied requests that were denied as a result of decision support technology or other clinical decision-making tools.

“(V) The average and the median amount of time (in hours) that elapsed during the previous plan year between the submission of such a request to the plan and a determination by the plan with respect to such request for each such item and service, excluding any such requests that did not contain all information required to be submitted by the plan.
“(VI) A list that includes a description of each occurrence during the previous plan year in which the plan made a determination to approve or deny an item or service in the case where a provider furnished an additional or differing item or service during the peroperative period of a surgical or otherwise invasive procedure that such provider determined was medically necessary.

“(VII) A disclosure and description of any software decision-making tools the plan utilizes in making determinations with respect to such requests.

“(VIII) Such other information as the Secretary determines appropriate.

“(ii) The plan shall provide—

“(I) to each provider or supplier who seeks to enter into a contract with such plan to furnish applicable items and services under such plan, the list described in clause (i)(I) and
any policies or procedures used by the plan for making determinations with respect to prior authorization requests;

“(II) to each such provider and supplier who does enter into such a contract, access to the criteria used by the plan for making such determinations, including an itemization of the medical or other documentation required to be submitted by a provider or supplier with respect to such a request, except to the extent that provision of access to such criteria would disclose proprietary information of such plan; and

“(III) to each beneficiary subject to prior authorization under the plan, access to the criteria used by the plan for making such determinations, except to the extent that provision of access to such criteria would disclose proprietary information of such plan.

“(B) REGULATIONS.—The Secretary shall, through notice and comment rulemaking, pro-
vide guidance to Medicare Advantage plans regard-
ing—

“(i) the establishment of criteria de-
scribed in subparagraph (A)(ii)(II) and ac-
cess to such criteria by providers and sup-
pliers in accordance with such subpara-
graph; and

“(ii) access to such criteria by bene-
ficiaries in accordance with subparagraph

(A)(ii)(III).

“(C) MEDPAC REPORT.—Not later than 3
years after the date information is first sub-
mitted under subparagraph (A)(i), the Medicare
Payment Advisory Commission shall submit to
Congress a report on such information that in-
cludes a descriptive analysis of the use of prior
authorization. As appropriate, the Commission
should report on statistics including the fre-
quency of appeals and overturned decisions.
The Commission shall provide recommenda-
tions, as appropriate, on any improvement that
should be made to the electronic prior author-
ization programs of Medicare Advantage plans.

“(4) BENEFICIARY PROTECTION STANDARDS.—
The Secretary of Health and Human Services shall,
through notice and comment rulemaking, specify re-
quirements with respect to the use of prior author-
ization by Medicare Advantage plans for applicable
items and services to ensure—

“(A) that such plans adopt transparent
prior authorization programs developed in con-
sultation with providers and suppliers with con-
tracts in effect with such plans for furnishing
such items and services under such plans that
allow for the modification of prior authorization
requirements based on the performance of such
providers and suppliers with respect to adher-
ence to evidence-based medical guidelines and
other quality criteria;

“(B) that such plans conduct annual re-
views of such items and services for which prior
authorization requirements are imposed under
such plans through a process that takes into ac-
count input from providers and suppliers with
such contracts in effect and is based on analysis
of past prior authorization requests and current
coverage and clinical criteria;

“(C) continuity of care for individuals
transitioning to, or between, coverage under
such plans in order to minimize any disruption
to ongoing treatment attributable to prior authorization requirements under such plans;

“(D) that such plans make timely prior authorization determinations, provide rationales for denials, and ensure requests are reviewed by qualified medical personnel; and

“(E) that such plans provide information on the appeals process to the beneficiary when denying any request for prior authorization with respect to an item or service.

“(5) APPLICABLE ITEM OR SERVICE.—For purposes of this subsection, the term ‘applicable item or service’ means, with respect to a Medicare Advantage plan, any item or service for which benefits are available under such plan, other than a covered part D drug.

“(6) REPORT TO CONGRESS.—Not later than the end of the second plan year beginning on or after the date of the enactment of this subsection, and biennially thereafter through the date that is 10 years after such date of enactment, the Secretary shall submit to Congress a report containing an evaluation of the implementation of the requirements of this subsection, an analysis of an issues in implementing such requirements faced by Medicare Ad-
vantage plans, and a description of the information submitted under paragraph (3)(A)(i) with respect to—

“(A) in the case of the first such report, such second plan year; and

“(B) in the case of a subsequent report, the 2 full plan years preceding the date of the submission of such report.”.

(b) Determination Clarification.—Section 1852(g)(1)(A) of the Social Security Act (42 U.S.C. 1395w–22(g)(1)(A)) is amended by inserting “(including any decision made with respect to a prior authorization request for such service)” after “section”.

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